

Oulton Medical Centre
Dr B Gatenby, Dr K Gough, Dr R Halligan
Dr J Gascon-Mora-Dr H Sarveswaran, Dr W Cowie,
Dr M Abbas, Dr Jong &, Dr Williams
Practice Manager: Mrs H Farrar

Our Vision

Working together to promote wellbeing for all.



Our Mission

At Oulton Medical Centre, we are dedicated to providing safe, compassionate, and effective care that places our patients' wellbeing at the centre of everything we do.

We aim for clinical excellence and continuously seek to improve the health of our community through evidence-based, person-centred care.

We champion professional growth, promoting best practice and ongoing development for every member of our team. We believe in recognising and valuing each individual's contribution and fostering a positive, supportive environment where everyone can thrive.

As a proud training practice, we are committed to mentoring and inspiring the next generation of healthcare professionals.

We nurture a culture of openness, inclusion, and innovation—working together to ensure our practice remains a trusted and forward-thinking place for both patients and staff.

Core Values

🗨 **At Oulton Medical Centre, our values speak for us...**

- 🗨 **Equality, Diversity & Inclusion**
- 🗨 **Accountability**
- 🗨 **Teamwork**
- 🗨 **Shared Learning**
- 🗨 **Sustainability**
- 🗨 **Speaking Up**
- 🗨 **A Holistic, Patient-Focused Approach**
- 🗨 **Innovation**
- 🗨 **Dignity & Respect**

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Aims & Objectives

- 💛 **To deliver safe, compassionate care to all patients**, adhering to current NICE (National Institute for Health and Care Excellence) guidelines and following best clinical practice.
- 💛 **To empower and encourage patients** to contribute to their own care decisions and plans.
- 💛 **Treat everyone with dignity and respect**, and provide an equitable service for all.
- 💛 **To maintain our blame-free culture** by continually revalidating processes and learning from experience.
- 💛 **Strong focus on investing in our team** to retain our experienced, well-trained, and motivated workforce.
- 💛 **Promote best practice** based on evidence-based outcomes.
- 💛 **Prioritise medical care based on clinical need**, ensuring urgent cases are managed appropriately and in a timely manner.
- 💛 **Provide a safe, confidential service** for patients, removing barriers to engagement.
- 💛 **Work SMART** to ensure the best possible patient outcomes.
- 💛 **Continual engagement with our well-established Patient Participation Group**.
- 💛 **Work collaboratively with neighbouring practices** and other healthcare providers to offer a full and comprehensive caring service.
- 💛 **Utilise and embrace change and technology** to maximise efficiency and enhance service delivery to patients.